



Adults and Communities Performance 2023/24

April to June 2023

Performance Rating and Progress

 Performing **better** than the latest national average or local target

 Performing **similar** to the latest national average or local target

 Performing **below** the latest national average or local target



Performance has **improved** on last year






Performance is **similar** to last year




Performance is **not as good** as last year

PREVENT NEED

Leicestershire County Council's Strategic Plan 2022-26	Safe and Well Carers and People with care needs are supported to live active, independent, and fulfilling lives
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Measure	Description	Aim	Rating	Progress	2023/24 Performance	2022/23 Performance
Local	% of sequels that 'Prevent Need'	Target Band Width	55% - 60% Local target 2023/24		53.7%	56.7%
ASCOF 3C	% of SUs who find it easy to find information	High	64.6% 21/22 Nat. Ave.		Survey is annual and will next run in February 2024	61.8%
ASCOF 3C	% of carers who find it easy to find information	High	57.7% 21/22 Nat. Ave.		Survey is biennial and will next run in October 2023	49.4% (2021/22)

Measure	Description	Aim	Rating	Progress	2023/24 Performance	2022/23 Performance
Local	Hours of Volunteering (Heritage & libraries)	High	4.3k Local Q1 Milestone		5.7k	3.9k

**Leicestershire County
Council's Strategic Plan
2022-26**

Great Communities

Cultural and historical heritage are enjoyed and conserved

Measure	Description	Aim	Rating	Progress	2023/24 Performance	2022/23 Performance
Local	Heritage visits (inc. website visits)	High	86.8k Local Q1 Milestone	▲	93.9k	82.9k
Local	Library visits (Physical visits only)	High	136.3k Local Q1 Milestone	▲	141.6k	123.6k
Local	Total library loans	High	565.2k Local Q1 Milestone	▲	558.4k	537.8k
Local	Junior loans	High	203.8k Local Q1 Milestone	▲	189.9k	180.6k
Local	E-loans	High	227.0k Local Q1 Milestone	▲	231.8k	222.2k
Local	Total community library issues	N/A	For Information Only	N/A	70.8k	67.9k
Local	Community library children's issues.	N/A	For Information Only	N/A	39.6k	38.7k
Local	Attendances at Creative Learning Service workshops	High	5.1k Local Q1 Milestone	▲	5.9k	4.3k

**Leicestershire County
Council's Strategic Plan
2022-26**


Strong Economy, Transport, and Infrastructure

There is close alignment between skill supply and demand






Measure	Description	Aim	Rating	Progress	2023/24 Performance	2022/23 Performance
Local	LALS Success Rate	High	86% Local Target 2022/23	▲	Term starts in September	88.0%

REDUCE NEED

Leicestershire County Council's Strategic Plan 2022-26	Improved Opportunities Young people and adults are able to aim high and reach their full potential
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Measure	Description	Aim	Rating	Progress	2023/24 Performance	2022/23 Performance
ASCOF 2E	% of people living at home or with family	High	78.8% 21/22 Nat. Ave.		83.1%	85.6%

Leicestershire County Council's Strategic Plan 2022-26	Safe and Well Carers and People with care needs are supported to live active, independent, and fulfilling lives
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Measure	Description	Aim	Rating	Progress	2023/24 Performance	2022/23 Performance
Local	% of sequels that 'Reduce Need'	Target Band Width	18% - 23% Local target 2023/24		15.5%	16.3%
ASCOF 5A	% of SUs who had as much social contact as they would like	High	40.6% 21/22 Nat. Ave		Survey is annual and will next run in February 2024	38.7%
ASCOF 5A	% of carers who had as much social contact as they would like	High	28.0% 21/22 Nat. Ave.		Survey is biennial and will next run in October 2023	24.7% (2021/22)
Local	Number of people awaiting a care assessment	Low	<1,575 Position as at 1 st Jan 2023		1,059 End of Q1 2023/24	1,520 End of Q1 2022/23
Local	Number of people awaiting a care assessment for more than six months	Low	<71 Position as at 1 st Jan 2023		35 (3% of total waiting at end of Q1 2023/24)	38 ¹ (2% of total waiting at end of Q2 2023/24)

¹ Due to restructure of Adult Social Care and its associated work trays in April 2022 the first opportunity to count cases awaiting allocation for at least six months is the end of September 2022.

DELAY NEED

**Leicestershire County
Council's Strategic Plan
2022-26**

Safe and Well

Carers and People with care needs are supported to live active, independent, and fulfilling lives

Measure	Description	Aim	Rating	Progress	2023/24 Performance	2022/23 Performance
Local	% of sequels that 'Delay Need'	Target Band Width	10% - 15% Local target 2023/24	▲	16.3%	12.8%
ASCOF 2A	% of people who had no need for ongoing services following reablement	High	77.6% 21/22 Nat. Ave	◀▶	89.1%	87.4%
ASCOF 2D <i>*BCF*</i>	Living at home 91 days after hospital discharge and reablement	High	81.8% 21/22 Nat. Ave	▼	85.7%	89.4%
ASCOF 2B	Permanent admissions to care (aged 18-64) per 100,000 pop.	Low	13.9 per 100k pop. 21/22 Nat. Ave	▼	15.4 per 100k Pop. Forecast 66 Admissions in 23/24	11.1 per 100k Pop. Actual 47 Admissions in 22/23
ASCOF 2C <i>*BCF*</i>	Permanent admissions to care (aged 65+) per 100,000 pop.	Low	538.5 per 100k pop. 21/22 Nat. Ave	▲	466 per 100k Pop. Forecast 714 Admissions in 23/24	538 per 100k Pop. Actual 824 Admissions in 22/23

MEET NEED

Leicestershire County Council's Strategic Plan 2022-26	Safe and Well Carers and People with care needs are supported to live active, independent, and fulfilling lives
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Measure	Description	Aim	Rating	Progress	2023/24 Performance	2022/23 Performance
Local	% of sequels that 'Meet need'	Target Band Width	7% - 12% Local target 2023/24	◀▶	14.5%	14.3%
ASCOF 3D	Adult aged 18+ receiving direct payments	High	26.7% 21/22 Nat. Ave	◀▶	35.2%	36.2%

Leicestershire County Council's Strategic Plan 2022-26	Safe and Well People at most risk are protected from harm
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Measure	Description	Aim	Rating	Progress	2023/24 Performance	2022/23 Performance
ASCOF 4A	% of service users who say that services have made them feel safe	High	85.6% 21/22 Nat. Ave.	▲	Survey is annual and will next run in February 2024	85.3%
ASCOF 4B	% of safeguarding enquiries where the identified risk was reduced or removed		New ASCOF metric for 2023/24 No national figures yet available	▲	94%	90%
Local	% of service users who received their annual review	High	55.2% 21/22 Nat. Ave	▲	79.5%	76.4%

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